
TCPA Consent Form

Dear Nueces County Employees Credit Union Member,

Due to the Telephone Consumer Protection Act (TCPA) that was passed by Congress, all financial institutions are required to obtain consent before contacting a member on their mobile phones. As part of our security system that helps to protect your Credit Card, Debit-Credit-ATM Card, Account Card and Loan Applications, calls are placed to you when there is potentially fraudulent or suspicious activity on your account.

By submitting this form, we have your permission to contact you on any mobile number on file about your Credit Union Credit Card account and Debit-Credit-ATM Card account; by signing or otherwise authentication an Account Card or Credit Card Application or prior to executing a Loan Application; you agreed that we and/or third party debt collectors may contact you by telephone or text message at any telephone number associated with your account(s), including wireless telephone numbers (i.e. cell phone numbers) which could result in charges to you, in order to service your account(s) or collect any amounts owed to us, excluding any contacts for advertising and telemarketing purposes as prescribed by law. That you further agree methods of contact may include use of pre-recorded or artificial voice messages, and/or use of an automatic dialing device. You may withdraw the consent to be contacted on your wireless telephone number(s) or opt-out at any time by written notice to Nueces County Employees Credit Union, 901 Leopard, Corpus Christi, Texas 78401, by email to ydelgado@ncecreditunion.com, via phone at 361-882-4780, on this web page, or by any other reasonable means. If you have provided a wireless telephone number(s) on or in connection with this account(s), you represent and agree you are the wireless subscriber or customary user with respect to the wireless telephone number(s) provided and have the authority to give this consent. Furthermore, you agree to notify us of any change to the wireless telephone number(s) for which you are providing your consent to be contacted.

In order to help mitigate harm to you and your account, we may contact you on any telephone number associated with your account(s), including a wireless telephone number (i.e., cell phone number), to deliver to you any messages related to suspected or actual fraudulent activity to your account(s), data security breaches or identity theft following a data breach, money transfers, or any other messages requiring your immediate attention, permitted by applicable law. These emergency contacts will not contain any telemarketing, cross-marketing, solicitation, advertising, or debt collection message of any kind. The contacts will be concise and limited in frequency as required by law. You will have an opportunity to opt-out of such communication at the time of delivery.

Your consent allows us to use text messaging, artificial or pre-recorded voice message and automatic dialing technology for informational and account service calls but not for telemarketing or sales calls.

It may include contact from companies working on our behalf to service your accounts.

Message and data rates may apply.

You may visit this web page any time to change your preferences. If your account is a joint account, we ask that each joint person completes and submits this form individually.

First Name

Last Name

Email Address

Mobile Number with Area Code

Last 4 digits of your SSN

Your Consent preferences

- Allow phone calls
- Allow text messages
- Do not allow automatically dialed phone calls or text messages, but the Credit Union may still call you directly.

Signature: _____

Date: _____